CAROLYN LAM

◆ SOFTWARE ENGINEER ◆

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RELEVANT WORK EXPERIENCE

Brex
Software Engineer II
Remote
Apr 2022 - Jan 2024

- Led the FE development for the Custom Field Management Project within a cross-functional team, delivering weekly project updates, and ensuring project alignment with priorities
- Upgraded the Accounting Journal table - integrated the new Brex component table in React, while ensuring the retention of all existing features such as bulk/in-line editing and toggle column visibility
- Teamed up with BE to implement Workflow Custom Rules, using GraphQL for new endpoints and designing payload/response structures
- Created dashboard features and occasionally supported mobile development in React Native
- Contributed to cross-team codebases, assisting with projects like budgeting and integrations
- Optimized accounting field inputs to be async
- On-call rotation: Resolved customer issues in dashboard/mobile promptly, boosting satisfaction
- Member of the Spend Accounting Experience team

HubSpot
Software Engineer
Remote
Jan 2021 - Apr 2022

- Built the Tracked Terms feature in collaboration with design, PM, and BE, enabling users to monitor customized keywords within conversations
- Implemented a timestamp plugin using Facebook's Draft.js rich text editor framework to connect comments to specific times in customer calls
- Delivered presentations on user facing features on what problems they solve and how to use them
- Refactored React Class Components with Hooks
- Wrote effective unit tests and acceptance tests
- Member of the Machine Learning FE team, contributing to the development of Conversation Intelligence features

Tin Roof Software
Software Engineer II
Atlanta, GA | Remote
Sept 2019 - Jan 2021
*Acquired by Cognizant in 2020

- Developed a full stack internal system health dashboard for Cox, leveraging React, Node.js, Puppeteer, REST APIs, MariaDB, and Docker
- Participated in building a proof of concept (POC) for Warner Media using React, TypeScript, GraphQL, MongoDB, and Material UI
- Designed and implemented database schemas, wrote SQL queries for data storage, and created and tested endpoints, integrating them with the FE

PROFILE

Experienced FE focused engineer in Salem, MA with 7 years' experience, passionate about learning, challenges, and growth. Former special educator with strong communication skills. Known for resilience, positivity, and unwavering work ethic. Committed to continuous improvement and teamwork.

SKILLS

React, Redux, JavaScript, TypeScript, HTML5, CSS3, Apollo Client, GraphQL, Node.js, Storybook, Flipper

EDUCATION

Suffolk University
Boston, MA
2010 - 2012

BS in Sociology
Health, Medicine, & the Body Concentration
Minors in Psychology & English

Clark University
Worcester, MA
2008 - 2010

INTERESTS

Writing songs, playing the ukulele, reading, hiking, sudoku, beer and cocktail enthusiast